



SCOPE OF CARE AND PATIENT RIGHTS

The scope of care provided by the Dental Hygiene Clinic includes the following services:

- Individualized instruction in the care of teeth and gums
- Oral cancer and blood pressure screening
- Scaling and polishing of teeth
- Fluoride treatment
- Sealants
- Dental images
- Nutritional and tobacco cessation counseling
- Recommendations for professional dental and medical care

All patients have a right to:

1. Caring, respectful, and confidential treatment from students, faculty and staff that meets the standard of care in the profession. Privacy is also of paramount importance during treatment.
2. Be informed of the name of the student provider, supervising faculty, and consulting dentist.
3. A safe clinical environment that adheres to Infection Control and Safety Standards set by CDC, OSHA, State Education Department and State Health Department. All recommended procedures for barriers are applied, all instruments sterilized, environmental surfaces disinfected; use of disposables are utilized. A copy of the Infection Control protocol is available in the Reception Office.
4. Initial assessment to identify current oral health status and treatment needs. These will be documented in the patient's record and used to develop the treatment plan.
5. Presentation of a treatment plan that responds to the individual patient's oral health needs for preventive care and that meets the criteria for informed consent by including an explanation of treatment recommended, any treatment alternatives, option to refuse treatment, risks of no treatment, and expected outcomes of treatment.
6. Participate in all decisions about the proposed treatment.
7. Information as to the level of compliance required for best treatment results. Patients are expected to return to complete their series of appointments and to practice oral hygiene home care as instructed for their needs.
8. Recommendations on the need for further medical and/or dental evaluations of any abnormal findings. Referrals for treatment that cannot be provided by the clinic will be appropriately documented in the patient's record. Patients are responsible for following through on any recommendations.
9. Obtain a copy of the dental records and update records as their right under HIPAA.
10. Receive treatment without discrimination as to race, color, religion, sex, national origin, disability, sexual orientation, or age.
11. Complaint without fear of reprisals about the care and services received at the SUNY Erie Dental Hygiene Clinic.
12. Be informed that this is a "Smoke Free Campus".